

OUR MISSION AND VALUES

Thank you for your interest in Baillargeon Doors Inc.

This information manual will help you take advantage of the infinite possibilities available with our custom approach.

A family-owned company founded in 1985, Baillargeon Doors has always sought to uphold values aimed at ensuring the total satisfaction of each and every customer.

MISSION

Specialized in the design, manufacture, sales and marketing of architectural solid core doors, Baillargeon Doors Inc. stands out for the close ties it develops with its customers by delivering complete solutions that meet their project specifications thanks to its expertise and exacting approach.

VALUES

- | Commitment
- | Honesty
- | Respect
- | Exactness



Be assured you will receive our uncompromising support in the completion of all your projects.

The Baillargeon Team

WARRANTIES

All doors manufactured by **Baillargeon Doors Inc.** are warranted against any material and manufacturing defect that could render them unfit for use.

This warranty does not cover doors that are stored or installed in a damp place, or in a freshly plastered building, or subjected to extreme heat, dryness or humidity. The moisture level of the air should be between **25%** and **55%**. (Reference: 2005 AWI/AWMAC - 8th Edition Quality Standards)

During finishing, the extremities of the door (top and bottom) should receive the same treatment as the faces and edges, or a minimum of 2 coats to prevent the absorption of moisture or exposure to extreme dryness. Natural variations in the color and texture of the wood are not considered to be a defect.

The base coat sealer must be an oil-based product. Doors exceeding **36" (914 mm)** in width and/or **84" (2134 mm)** in height are guaranteed against warping in excess of **1/4" (6 mm)** on the concave section for dimensions of **42" x 84" (1067 mm x 2134 mm)**.

Any claim under this warranty must be made with the manufacturer in writing as soon as the problem is detected. In the case of a defect reasonably visible during the inspection of each door when received from the manufacturer, notice must be given within **10 days** and before the door is installed or treated.

The manufacturer cannot be held responsible for doors repaired or replaced without its written consent. The manufacturer's responsibility under this warranty is limited to the replacement or repair of the defective door or parts. Doors must have aged at least **12 months** before replacement.

This warranty does not cover installation and finishing. Factory finishes only are warranted, and installation is not covered.

THIS WARRANTY DOES NOT COVER

- | Doors whose exposed surfaces, including the top and bottom, were not treated
- | The appearance of doors finished on-site
- | The appearance of plastic-coated or very shiny or dark doors
- | Doors having a different type of plywood or finish on each side
- | Doors with an opening for glass, screen or hardware having vertical or horizontal mullions that are under **5" (127 mm)**
- | Doors with an opening covering more than **40%** of their surface or more than half of the height of the door
- | Doors with openings for glass, screen or hardware that are less than **5" (127 mm)** apart
- | Doors whose hardware or poor installation reduces their resistance and/or that do not open freely
- | Doors whose dimensions and/or structure have been modified without authorization

LENGTH OF WARRANTIES

	1-Year (Limited)	3-Years (Limited)	Lifetime (Limited)
SPECIAL PRODUCTS			
FR00			✓
8512/8516			✓
8522/8526			✓
8513			✓
7600			✓
Exterior	✓		
SR38/41/43		✓	
ARCHITECTURAL SERIES			
6000			✓
7000			✓
8500			✓
9500			✓
INSTITUTIONAL SERIES			
PC5			✓
8600			✓
9600		✓	
COMMERCIAL SERIES			
8100		✓	
9100		✓	
FIRE DOORS			
5045/60/90			✓
AF45			✓
AF60			✓



STORAGE AND HANDLING

PREVENTING DOOR WARP AND DAMAGE

Storage of doors

Ensure that the support blocks are in line. In each door pack, make sure the top and bottom doors are protected by cardboard or wood in order to prevent warp. If the top door should warp, turn it over to balance its humidity level.

Storage and handling

Doors must be stored flat, **4" (102 mm)** above the floor with kraftboard separators and on two wood blocks placed **12" (304 mm)** from the door tops and bottoms. The room must be clean, dry, free of dirt and water, and protected from the elements. Air should circulate freely. Doors must be coated with a non-water-based filler where long-term storage is necessary. Relative humidity should be between **25%** and **55%** with the temperature between **10°C (50°F)** and **32°C (90°F)**.

Doors must be protected against humidity, heat, excessive dryness and direct sunlight. An appropriate individual wrapping is included depending on the species and finish (manufacturer's choice of transparent or opaque).

When not factory-finished, some species (e.g., **cherry, mahogany, walnut, teak**) are extremely light sensitive and must be entirely protected by an opaque packaging. Unprotected exposure to natural or artificial light could alter their colors.

Persons handling doors must always have clean hands or wear clean gloves.

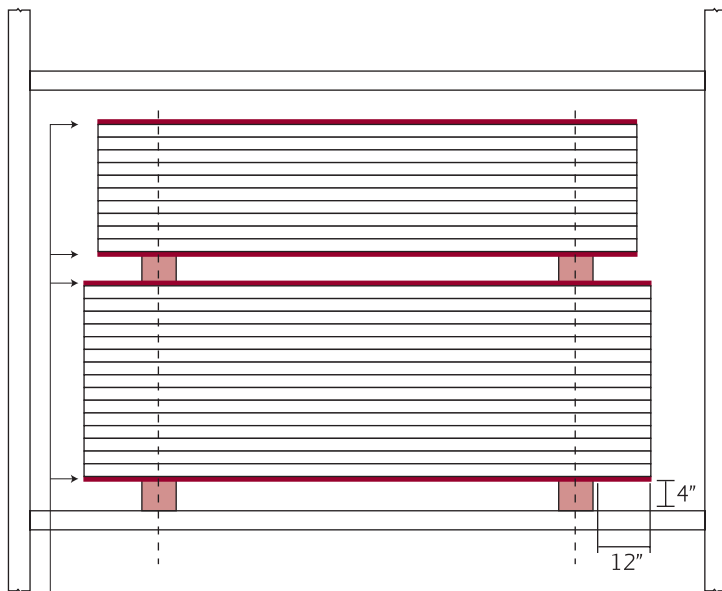
Doors must be lifted and carried, never dragged or slid over each other.

Reference: 2005 AWI/AWMAC - 8th Edition Quality Standards

SOLUTIONS USED TO PREVENT WARP

At all stages of production, the top door is completely covered by a protective panel (cardboard or masonite). This prevents rapid evaporation of the door's humidity, allowing it to maintain its stability and inhibiting the warping process.

Nevertheless, warp may still occur. If so, the door should be turned over to expose the other face to the same conditions and balance the humidity level of the two door faces. Note that it is sometimes necessary to turn the door over several times to obtain total stability.



Paper, cardboard or plywood

